



# Complete Voice Solutions

## LONG DISTANCE SERVICE

Outbound and Toll-Free

## Unbelievable New Rates! Ask for Details Today.

### SERVICE OVERVIEW

WCS' Dedicated Outbound Long distance includes U.S. domestic and international outbound calls placed outside of the local calling area.

WCS Outbound Long Distance has low competitive rates for your 1+ dialing in-state, and state-to-state calling. WCS' International Direct Dial Service provides customers with the network reliability and competitive rates necessary to conduct business successfully in today's global market.



### SWITCHED 1+ & T1 ACCESS

Use standard business lines or high capacity T1 access to long distance networks.



### TELEBLOCK®

TeleBlock® automatically screens and blocks outbound calls in real time against centrally administered federal, state, third party and proprietary DNC lists.



### CALL CENTERS

Designed for high volume environments such as service bureaus, call centers and large corporate offices.

### BENEFITS

Some of the benefits of WCS Long Distance:

- WCS' long distance network is highly reliable and cost efficient.
- WCS monitors its long distance 24 hours a day, seven days a week to provide highly reliable long distance interconnections.
- Reach support at a single point of contact.
- Enable advanced customization of dialing plans, accounting functions, and more
- WCS outbound long distance services provide speed-to-market for the long distance services you need and use.
- WCS has international direct connect routes that enables high quality service for your international termination needs.

## TAKE CONTROL

### CONTROL YOUR OUTBOUND LONG DISTANCE CALLS

- As an experienced administrator, you must maintain strict control over outbound long distance calls made from your company. This is where WCS can help you control access to your long distance. WCS offers you the advantage of being able to use a 3, 7 or 10 digit Personal Identification Number (PIN) to confirm authorization that the long distance call should be routed.
- Build a multi-carrier diversity strategy using multiple backbones for your calling, but manage it with one WCS account team.
- Receive unbilled usage activity via the WCS E-Bill web site.
- Run batch reports and build custom queries to audit all your calls on your WCS invoice with the ABACUS web reporting tool.



### TOLL-FREE NUMBERS 800 / 888 / 877 / 866 / 855

Estimates suggest that between 60-65% of all toll free numbers (800,888,877, 866 and 855 collectively) are being actively used. Greater than 90% of 800 numbers are in use.

Responsible Organization or "RespOrg" is the service provider assigned to control and maintain your toll-free number routing. Under FCC regulations, you have the right to appoint an alternative RespOrg provider, who will route your calls to the lowest cost provider while also providing multi-carrier call path diversity. Not only are your calls billed at the lowest price call-by-call but if a carrier fails, a backup is standing by to take their calls.

*Wholesale Carrier Services is a RespOrg for all our toll-free clients and can configure your numbers to efficiently save money and keep your call center online 24x7x365.*



### ADVANCED FEATURES (OVER 20 AVAILABLE)



- Time of day/  
Day of week
- ACD routing
- Area code routing
- Geographic routing

#### International Access

- 125 countries
- Universal free phone



- Easy to use with  
built in security
- Use anytime 24/7

#### Interactive Toll



- Menu routing
- Zip code routed
- Messages
- Database routing
- Custom call flow

#### 800/SMS Services

- Route your toll-free  
number to multiple  
providers
- Secure toll-free  
numbers



### Let WCS Help You Manage Your Entire Network!

For more information on Long Distance Service, please contact a WCS Channel Sales Representative

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